

# AUNDE letter regarding requests for customer audits



Dear Customer,

the TIMS – Total Integrated Management System – of the AUNDE Group is a process oriented and holistic system which is in compliance with the requirements of automotive customers and is certified according to IATF 16949, ISO 14001, ISO 45001 as well as ISO 50001.

The management system stands out by economic and vast process design and engineering experience and high customer orientation.

CSR – Customer Specific Requirements are identified, assessed and implemented and the cooperative collaboration with OEM's as well as with Tier1 or Tier2 customers is a basic principle of the AUNDE Group.

In addition to economic success, our corporate goals are:

- customer satisfaction,
- qualified, motivated, satisfied and healthy employees,
- reliable and safe products,
- efficient use of resources and
- continuous improvement.

Due to the situation that many customers are direct competitors of the AUNDE Group, we ask you for your understanding that required customer audits and the access to our production areas is not possible for reasons of confidentiality and preservation of technical and operational know-how.

If you have any questions, please get in touch with your contact person.

**AUNDE Achter & Ebels GmbH**

Peter Bolten, CEO

**AUNDE Achter & Ebels GmbH**  
Waldnieler Str. 151  
41068 Mönchengladbach  
Germany

**Peter Bolten**  
CEO

Tel.: +49 (0) 2161 935-215  
peter.bolten@aunde.com

[www.aunde.com](http://www.aunde.com)

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