

# AUNDE terms and conditions with TIER customers



Dear Customer,

AUNDE has been a development and production partner to the automotive industry since 1920. We receive the approval as an approved supplier and the final product nomination directly from the respective OEMs. Terms and conditions are therefore negotiated and agreed directly with the OEMs. These include:

- Product design
- Technical product requirements
- Product goods width
- Prices
- Payment / delivery terms & conditions
- Quality management requirements
- Purchase obligations
- Supply of spare parts

These conditions therefore also form the basis of the business relationship between AUNDE and you as the processing company. Renegotiations, agreements and/or approval of additional quality requirements will not be carried out. We ask for your understanding if your wishes cannot be met in some cases.

AUNDE Group is certified according to IATF 16949, ISO 14001, ISO 45001 and in the EU also according to ISO 50001.

It goes without saying that customer satisfaction with our products and our performance as a supplier is one of our premises. Our employees strive to process and answer all your concerns to your satisfaction. When fulfilling customer requirements, however, employees are also required to act according to our corporate principles – sustainable, value-adding, efficient and economic action. Therefore, requirements are not implemented, if they are identified as not value-adding, not purposeful, inefficient for our processes, contrary to the respective OEM requirements or even as damaging to business.

If you have any further questions, please do not hesitate to contact us.

**AUNDE Achter & Ebels GmbH**

Peter Bolten, CEO

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Group

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Seite 1 von 1

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